DURDOC HOSPITAL

VACANCY: JOINT MEDICAL HOLDINGS

DIVISION:	DURDOC HOSPITAL-CASE MANAGEMENT
JOB TITLE:	CASE MANAGER X1

PURPOSE OF POSITION

Understands and supports the mission, vision, and values of the organisation. Promote the health, welfare, and safety of all patients in the organisation. Carry out all duties within the case management department.

KEY PERFORMANCE AREAS

- Follow the JMH policy with regards to clinical updating within turnaround times and service level agreements.
- Accurate and complete ICD 10/ CCSA coding.
- Month end deadlines
- Ensure accurate and complete billing.
- Ensure adequate and appropriate information is communicated the medical schemes.
- To manage the internal DSO and ensure optimisation of tools used.
- Ensure complete rollout and compliance of Care Risk Management Procedures and Protocols.
- Ensure effective resolution to rejections relating to case management.

COMPETENCIES (The following will be advantageous)		
MINIMUM REQUIREMENTS (Educational Qualifications & Experience)	 Registration with the SANC as a RN / EN Must be computer literate. Must have Billing / Auditing experience essential Experience in a multidisciplinary hospital environment. ICD 10and CCSA coding experience is required Must have experience in liaising with medical aids, doctors and patients. 	
SKILLS (Practical & Technical)	 Must have excellent telephone skills. Must possess excellent inter-personal skills. 	
BEHAVIOURAL ATTRIBUTES (Personality Characteristics)	 Professionalism and initiative Well-spoken and respectful Must be able to adhere to all company rules and policies. 	

JMH VALUES (Commitment) CV's tog	 We respect the dignity of an individual. We are committed to giving our doctors top quality service. We are committed to building an atmosphere of trust, and to train and develop our staff to their fullest potential. We are committed to providing our shareholders with a fair rate of return on their investment. We will act in a responsible manner towards our physical and social environment.
Information By applying information	NB: POPIA CLAUSE nation is collected and processed in accordance with the Protection of Personal n Act No 4 of 2013 (POPIA). to this advert, you consent to JMH (Pty) Ltd collecting and processing your personal n for the purpose of determining your eligibility for the advertised position. sful, your personal information is securely destroyed and is not retained by the company. Closing date for applications is 21 March 2025 Yours faithfully Jenny Bux Group HR Manager